

2022
Legends
of Baptist Health Care



The Making of a Legend

A legendary tale is viewed as a story of people so heroic and selfless that it seems unbelievable. Yet here at Baptist Health Care, we have real Legends among our team. We have ordinary people who display actions filled with extraordinary Values of Ownership, Integrity, Compassion, Excellence and Service (VOICES). We honor these **Legends of Baptist Health Care** by sharing their VOICES and stories of bravery and conviction. Their kindness and commitment to serve make them legendary in Baptist history and gives us narratives to study, cherish and emulate.

Honoring

Legends of Baptist Health Care are featured permanently in photographs, and their stories are shared through video and printed booklets. They are formally honored by Baptist Health Care President and CEO Mark Faulkner and other Baptist senior leaders. Their stories are shared throughout the organization and become etched in Baptist history.

Honoring Legends

Our Values at Baptist Health Care are vital to our culture. They define who we are and how we live out our Mission and Vision. Team members demonstrate these Values of Ownership, Integrity, Compassion, Excellence and Service every day, in encounters and opportunities to serve. Let me introduce you to this year's Legends — team members who have gone above and beyond to exemplify our Values.

Anna Burrus and **Rachel Hannawalt** took special actions for a mother after her devastating loss.

Rebekah Cassavah assisted a patient with accessibility improvements so the individual could better manage physical demands of caring for family members at her home.

Karen Robinson is a trusted advocate for team members, patients and family members. Her generosity seems to be endless.

Hannah Yager embodies the second greatest commandment – to love your neighbor. Whether the neighbor is known to her or a total stranger, she puts people first and loves as Christ commanded.

Heather Pettinato recognized a woman in distress, and like the good Samaritan, immediately stopped to provide safety, comfort and care.

Latisha Anderson, Kristi Cobb, Shyla Deaton and **Melissa Salter** provided compassionate care to a single father facing a dire diagnosis, then went much further to provide Christmas joy for him and special memories his children.

Please read this Legends' booklet in its entirety, and visit our website for the full accounts of these team members' heroic acts that inspire and remind us of what a gift it is to help people throughout life's journey. These stories never cease to amaze me and represent the best of who we are. Our **Legends of Baptist Health Care** go above and beyond their responsibilities and outside our campus walls to live out our Values in extraordinary ways. Please be sure to recognize and congratulate this year's honorees.

In Service,



Mark Faulkner
President and CEO, Baptist Health Care



2022
Legends
of Baptist Health Care

Anna Burrus, R.N.

Post Anesthesia Care Unit
Baptist Hospital

Heather Pettinato, M.A.

Medical Assistant
Baptist Medical Group Family Medicine – Tiger Point

Rachel Hannawalt, BSN, R.N.

Emergency Department
Baptist Hospital

Latisha Anderson, M.A.

Scheduler
Baptist Medical Group – Hematology-Oncology

Rebekah Cassevah

Therapy Technician
Andrew Institute Outpatient Rehabilitation

Kristi Cobb, R.N.

Nurse Navigator
Baptist Cancer Institute

**Karen Robinson, MBA,
BSN, R.N., CPXP**

Executive Director of Patient Engagement
Clinical Safety & Excellence

Shyla Deaton, MSW

Social Worker
Baptist Cancer Institute

Hannah Yager

Corporate Marketing and Communications
Baptist Health Care

Melissa Salter, MSW

Screening and Prevention Services Manager
Baptist Cancer Institute

2022 Selection Committee

Mark Faulkner
President and CEO
Baptist Health Care

Brett Aldridge
Senior Vice President
Strategy and Business Development
Baptist Health Care
Administrator
Baptist Hospital

Cyd Cadena
Senior Vice President
Operations
Baptist Health Care

Liz Callahan
Senior Vice President and
General Counsel
Baptist Health Care

Julie Cardwell
Senior Vice President,
Baptist Health Care
President of Baptist Medical Group

Kit Davis
Executive Director, Human Resources
Baptist Health Care

Jennifer Grove
Vice President, External Relations
Baptist Health Care

Dana Harrison
Vice President, Finance and
Administration
Baptist Medical Group

Christine Johnson
Vice President and
Chief Human Resources Officer
Baptist Health Care

Candy McGuyre
Director, Corporate Marketing
Baptist Health Care

Bob Murphy
Vice President, Quality,
Safety and Patient Experience
Baptist Health Care

Joyce Nichols
Vice President, Chief of Nursing
Baptist Health Care

Beau Pollard
Vice President, Operations
Baptist Health Care

Bobby Potomski
Administrator
Gulf Breeze Hospital

Dan Sontheimer
Vice President and Chief Medical Officer
Baptist Health Care

Andy Terry
Senior Vice President and Chief Financial Officer
Baptist Health Care

Anna Burrus

R.N.

Post Anesthesia Care Unit
Baptist Hospital



While working an ER night shift together, nurses Anna Burrus and Rachel Hannawalt cared for a patient struggling through a difficult situation. The patient suffered a devastating miscarriage at 14 weeks. This was after her long, complicated medical battle that included fertility issues and finally conceiving through invitro fertilization. After being cleared to go home, the patient left immediately to grieve with family.

Anna and Rachel took special action to get the lost baby's tiny footprints and place them inside a special card for the mother. These nurses followed protocol and used a kit from the Baptist labor and delivery team to carefully make this remembrance happen. They were sensitive, practiced empathy and respected the dignity of all. The patient had already left the hospital, but Anna contacted the patient's family to ask if Rachel could drop off a card for her, and the family agreed. After finishing her shift, Rachel stopped by the patient's home and left the card with a family member.



Rachel Hannawalt

BSN, R.N.

Emergency Department
Baptist Hospital

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The patient was grateful beyond words for the extra steps that Rachel and Anna took to show compassion and thoughtfulness. She even wrote a note thanking Anna and Rachel for being so thoughtful and empathetic. She felt their card was a generous token to remember her baby. The patient was touched by Rachel and Anna's level of kindness especially since she is one of countless patients seen on a daily basis.

Anna and Rachel are called to serve others and have big hearts for their patients and work family, including each other. Rachel shared that her actions are often influenced by Anna's. Rachel began as a student nurse at Baptist, and Anna trained and taught her important aspects of patient care. They are empathetic, kind, respectful and accommodating to the patients they care for. Both go out of their way to live the Values of Ownership, Integrity, Compassion, Excellence and Service. They embody our Mission of helping people throughout life's journey, and they are **Baptist Health Care Legends**.



Rebekah Cassevah

Therapy Technician
Andrew Institute Outpatient Rehabilitation



Physical rehabilitation therapy helps patients regain strength, range of motion and mobility—helping them get back to doing the things they love. Misty was that patient who needed therapy, and Rebekah Cassevah was her therapy technician. Misty loves being on the water—surfing and paddle boarding. Misty talked about these hobbies with Bekah during therapy sessions after shoulder surgery. Several weeks went by without Misty making progress in therapy, and the sessions even became painful. Bekah spoke up, concerned. She began to ask Misty more questions about why she was regressing.

Bekah learned that Misty is the caregiver for her disabled sister, Alli, as well as her mother. Misty was pushing herself too much and too fast in an effort to help her family. Misty was moving her sister’s wheelchair in and out of her home. The physical effort was compounded due to the home’s wheelchair ramp being too steep and beginning to rot. After hearing this, Bekah stepped into action to assist, showing initiative and engagement.

She and her fiancé Adam visited Misty’s home to survey how they could help the family. Together they shared ideas for improvement and decided to build a concrete ramp that would reduce the physical stress and improve the ability to navigate a wheelchair at the home. They even returned later to add a handrail.

Misty, Alli and their mom were so grateful for Bekah’s generosity. Bekah’s team describes her as always going above and beyond. They shared how Bekah excels in the clinic at Andrews Institute Outpatient Rehab in Pace. Because of her eagerness to grow, she has been cross trained to serve in a variety of roles and tasked to do whatever she can to care for patients during and after work hours.

Bekah’s patients often grow quite fond of her. Misty, Alli and their family became very close with Bekah and even attended her and Adam’s wedding in February. Bekah’s exceptional actions of Ownership, Integrity, Compassion, Excellence and Service, make her a **Baptist Health Care Legend**.



BEFORE



AFTER



Karen Robinson

MBA, BSN, R.N., CPXP

Executive Director of Patient Engagement
Clinical Safety & Excellence

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When patients and their loved ones experience loss, tragedy and challenging situations, they need a compassionate, calm individual by their side. Karen Robinson has been that person for many people. Her nursing knowledge, problem solving skills and ability to connect with people lead to consistently better patient experiences. There seems to be no end to Karen's generosity.

After the death of a behavioral health patient, Karen was there for the family members, particularly for the patient's adult son, who was only 19 years old. Karen spent countless hours with him outside of work, stood by his side and helped him process the loss. She helped him make funeral arrangements, pick out the urn for his mother's ashes, write the eulogy, arrange therapy for him and his siblings, and coordinate his long overdue doctor's visits. Karen's care, compassion and dedication during this tragic time were a blessing to a family in pain.

During the height of COVID-19, with restricted visitation, Karen helped launch a communication team to ensure that every patient and family member had a means to connect with loved ones. She chose to be at the bedside to round on patients that were experiencing loneliness and isolation. She engaged them in conversation and addressed their concerns while offering healing words, prayers and consolation.

She helped launch Resilience in Stressful Events, known as the RISE program, that helps our teams after stressful or traumatic experiences. In addition, Karen initiated the Tea Cart for the Soul program for RISE outreach to spread awareness and thank team members for their work. Following a stressful event, volunteers arrive with hot tea, treats and comforting and encouraging words. Because of this program, team members feel more connected, cared for and valued.

Through her Christ-like example, Karen is exceptionally gifted in ministering and comforting those in need. She exceeds expectations and delivers Ownership, Integrity, Compassion, Excellence and Service in all she does, and that's why she is a **Baptist Health Care Legend**.



Hannah Yager

Corporate Marketing and Communications
Baptist Health Care



Hannah Yager, marketing manager, embodies our culture both in and outside of the organization. She is often praised by those who work with her daily, and she's frequently sought after for her project management, campaign promotion, editing and creative skills. Yet few know what she does outside the walls of Baptist that make her truly special and an exemplary individual who lives The Baptist Way.

Hannah is a busy, attentive mother of two young children under the age of 7. At her daughters' daycare, she noticed a child who was often sitting in the corner alone and keeping to herself. The child was not interacting with other children and looked sad. Hannah inquired about the well-being

of the child, knowing something didn't seem right. She learned that the child spoke only Spanish, so she could not communicate with the teacher or the other children. Hannah felt called to help and immediately took action. Hannah speaks and reads Spanish fluently, so she offered to tutor the child for an hour each week. Hannah already had age-appropriate flash cards that she began using with the child to teach her simple words with visuals. Within just a few weeks, the child began to pick up on words, and her spirits rose too. Soon after these sessions, Hannah saw a big difference in this child and even found her playing more with other children. Her decision to inquire and take action to help this child made a big impact on the child's overall happiness and well-being.



In addition to this tutoring, Hannah took a mission trip to Peru in summer 2022 with members of her church to help build houses and minister to an underprivileged, underserved community. Hannah took vacation time and spent 10 days spreading the gospel. She poured her heart into helping the people of a community who needed care and attention.

Hannah is known to pray over patients she meets in the hallway, such as a cancer patient who was going to an infusion appointment. Hannah can sense struggles and anxiety in people and uses her faith, smiling face and gentleness to provide comfort.



These are several examples of Hannah living our Values in and beyond the walls of Baptist, beyond the borders of our country and beyond language barriers between people. She puts people first and lives out Ownership, Integrity, Compassion, Excellence and Service, and that makes Hannah a **Baptist Health Care Legend**.

Heather Pettinato

M.A.

Medical Assistant
Baptist Medical Group
Family Medicine – Tiger Point

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On a Sunday afternoon, Heather Pettinato and her husband were driving along Highway 98 in Gulf Breeze. Heather noticed a woman in her 70's riding a bicycle on the side of the highway looking distraught. She immediately told her husband to turn around and pull over so she could see if the lady needed help.

As Heather approached the woman, she recognized her. She was a patient at the practice where Heather works as a medical assistant. Heather remembered the patient suffered from dementia and quickly learned that the patient could not recall who or where she was. Neither could the patient remember her birthday or address. Heather called the local sheriff's department first, but they could not help right away.

She helped calm the patient by compassionately talking with her. Heather asked the lady to rest under a shady tree while she grabbed a chair and a water bottle from her car to make her more comfortable.

Next Heather called a co-worker, Ali, to obtain the patient's husband's phone number so she could let him and their family know she was safe. The husband was so relieved to learn where his wife was and that she was OK. The family was grateful that Heather took the time to notice, stop and help their loved one. Heather and her husband placed the bike in their vehicle and drove the patient home. During the ride, Heather kept the patient calm and stress-free while speaking to her eye-to-eye and heart-to-heart.

Heather recently celebrated 19 years at Baptist. She has helped out countless patients and families over the years during and after business hours. This is just one example of many where she steps up to do the right thing, showing generosity and escorting people in need to their destinations.

Heather is a selfless and kind individual who lives the Values of Ownership, Integrity, Compassion, Excellence and Service, and these are all reasons why she is a **Baptist Health Care Legend**.





Latisha Anderson

CNA
Scheduler
Baptist Hematology Oncology



Kristi Cobb

R.N.
Nurse Navigator
Baptist Cancer Institute



Shyla Deaton

MSW
Social Worker
Baptist Cancer Institute



Melissa Salter

MSW
Screening and Prevention Services Manager
Baptist Cancer Institute

In February of 2021 a patient named Chris came to cancer support services after he was diagnosed with metastatic stage four lung cancer. This gentleman was a single father of three young children. From that day forward, he did everything he could and faced every treatment and barrier to live as many days as possible with and for his kids. Team members Latisha Anderson, Kristi Cobb, Shyla Deaton and Melissa Salter became especially fond of Chris and took special interest in helping him.

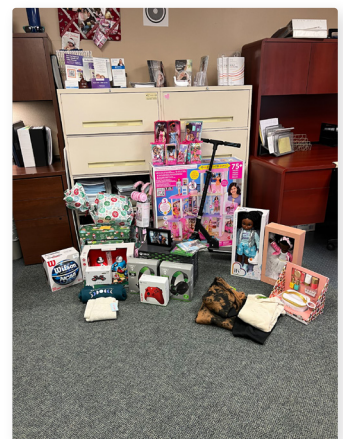
These four team members help patients in their most difficult moments fighting for life, and they help give life and hope to people like Chris. In December of 2021, nurse navigator Kristi learned that Christmas would not be the same for Chris and his children. Chris lost income after his diagnosis. His care team wanted to help his family have joy and give them an unforgettable holiday season. With the help of donations from cancer support services, medical oncology, radiation oncology, screening and prevention services and The Infusion Center, Kristi, Latisha, Shyla and Melissa became Santa's elves. They shopped for Chris and his family and filled their home with special gifts and memories. This helped relieve Chris's stress and let him enjoy moments with his kids.

Amazingly, the team continued to care for Chris another year following that holiday season. Chris felt well enough to attend Cancer Survivor's Day in June of 2022 where he spoke the kindest words about his care team and presented flowers to Kristi, Latisha, Shyla and Melissa. He shared his story with others and spoke of the hope and light that these women gave him during his journey. It was a special day for all of them.

Sadly, seven months later Chris's diagnosis took a downward turn. His fight was reaching an end. With just days away from another Christmas season, these angels once again stepped up to take donations and collect toys for Chris and his family. Only this time, they knew it would be his last Christmas. They handed out incredible toys for Chris' children for a second year. Then they turned to him with a special gift—a picture of Chris from that Survivor's Day in June with his care team surrounding him. Chris was overcome with love and gratitude. He thanked each of them for their care of him and for doing God's work.

Today each of these team members keep a photo of Chris on their desks to remind them of his incredible story, family and love. They treated Chris as they treat all of their patients—with love, empathy, respect and value. Their big hearts filled with Ownership, Integrity, Compassion, Excellence and Service make Kristi, Latisha, Shyla and Melissa

Baptist Health Care Legends.



Legends

From Past Years

1998

Ola Ball

D.W. McMillan Memorial Hospital

Martha Bender

Baptist Manor

Stephanie Bubien

Jay Hospital

Caren Fancher

Baptist Hospital

Carol Hall

Azalea Trace

CSU Staff

Lakeview Center

Bette Harriman

Baptist Hospital

Pam Kingry

Gulf Breeze Hospital

Shea Kirsch

Baptist Hospital

Kim McMann

Atmore Community Hospital

Shane Smith

FirstRehab

1999

Dennis Burr

Baptist Hospital

Suzanne Cobbs

Lakeview Center

Mari Harvey

Baptist Hospital

Robert Hodges

Jay Hospital

Judy Hull

Baptist Hospital

Signoria Jones

Baptist Hospital

Cynthia Lindsey

Azalea Trace

Phlecia Partain

Baptist Manor

Theresa Rosser

Gulf Breeze Hospital

Lillie Sanders

D.W. McMillan Memorial Hospital

Grady Slay

Atmore Community Hospital

2000

Brenda Braun

Azalea Trace

Tracy Cox

Lakeview Center

Eddie Ishmael

Baptist Hospital

Barbara Jowers

Gulf Breeze Hospital

Robert Kincaid, M.D.

FirstPhysicians

Kelly Lambeth

Baptist Hospital

Eldnar McGhee

Atmore Community Hospital

Carole Reuben

Baptist Manor

Michael Rowell

Jay Hospital

Benny Schundelmier

Baptist Hospital

Anita Soto

Lakeview Center

Starlinne Whatley

D.W. McMillan Memorial Hospital

Phyllis Wisdom

Baptist Hospital

2001

Nancy Adams

Baptist Home Health Care

Beckie Armstrong

D.W. McMillan Memorial Hospital

Michelle Ballentine

Baptist Medical Park - Nine Mile

Marty Bolden

FirstPhysicians

Omega Harris

Azalea Trace

Patricia Madden

Jay Hospital

Tommy Mayhair

Baptist Manor

Dottie Padgett

Atmore Community Hospital

Sarah Rodriguez

Baptist Hospital

Debbie Roper-Smith

Lakeview Center

Angie Thompson

Lakeview Center

Pat Watts

Gulf Breeze Hospital

Ginger Wilson

Lakeview Center

James Whaley

Baptist Hospital

2002

Kara Adkinson

Azalea Trace

Priscilla Baldwin and**Kip Schulenberg**

Lakeview Center

Jennifer Brown

Atmore Community Hospital

Elaine Coats and**Sherry King**

Lakeview Center

Erlene Henderson

Jay Hospital

Legends

From Past Years

2003

Lee Edwards
Lakeview Center

Dan Hamel
Lakeview Center

Tina Flowers
Jay Hospital

DeAndra Kirkland
Baptist Home Health Care

Tommy Johnson
Gulf Breeze Hospital

Mary Manning
Baptist Manor

Cora Matthews
Atmore Community
Hospital

Linda Payne
Baptist Hospital

Betty Smith
Baptist Hospital

Charles Stone
D.W. McMillan
Memorial Hospital

Tollie Yancey
Baptist Hospital

2004

**Mary Jane Schrock, Joyce Weber
and Janice Yoder**
Atmore Community Hospital

Tammy Turner
D.W. McMillan
Memorial Hospital

Becky Nelson
Jay Hospital

Pat Travis
Baptist Manor

Comer Knight
Baptist Hospital

Yoko Tittel
Baptist Hospital

Karolyn Kendall
Gulf Breeze Hospital

Niki Underwood
Lakeview Center

2005

Linda Lowrey
Atmore Community
Hospital

Kay Fields
Jay Hospital

Gloria Young
Baptist Manor

James Lichliter
Baptist Hospital

Jackie Kelley
Baptist Hospital

Steve Jenkins
Gulf Breeze Hospital

Felecia Galloway
Lakeview Center

Donald Ward
Lakeview Center

Ann Lewis
Lakeview Center

2006

Joan Stanley
Atmore Community Hospital

Joanna Conlin
Baptist Hospital

John Robertson
Baptist Hospital

Cynthia Fischer
Baptist Manor

Coinda Lawhead
Gulf Breeze Hospital

Debbie Nelson
Jay Hospital

Leigh Ann Herrin
Lakeview Center

Peggy Iacuzio
Lakeview Center

2007

Deirdre Everett
Baptist Hospital

Zella Johnson
Baptist Hospital

Sarah Jones
Baptist Hospital

Scott Mohler
Baptist Hospital

Julie Moore
Baptist Hospital

Jaclyn Rockco
Baptist Hospital

Mikosha "Miko" Franklin
Lakeview Center

Elsie Green
Lakeview Center

2008

Amy Boudreaux
Lakeview Center

Don Goins
Baptist Manor

Kim Hayes
Jay Hospital

Ashley Lundell
Baptist Hospital

Carrie Robinson
Baptist Hospital

Lindsay Sutley
Baptist Medical Park – Nine Mile

Legends

From Past Years

2009

Carol Bergeron
Gulf Breeze Hospital

Rosa Davis
Atmore Community Hospital

Karen Justin-Tanner
Baptist Hospital

Cheryl Ray
Baptist Hospital

Moira Sheridan
Baptist Hospital

2010

Erica Elkins-Little
Atmore Community Hospital

Sherry English
Baptist Hospital

Lauren Dial
Baptist Hospital

Susan Hadden
Gulf Breeze Hospital

Sika Simutowe
Baptist Hospital

Ray White
Lakeview Center

2011

Ann Rudi
Baptist Hospital

Marie Strohl
Baptist Hospital

Tom Wiscombe
Baptist Hospital

Patsy Jackson
Jay Hospital

Rachel Jones
Lakeview Center

Linda Roush
Lakeview Center

Eva White
Lakeview Center

2012

Patrice Smith
Atmore Community Hospital

John Matson
Baptist Hospital

Peter Rozendale
Baptist Hospital

Kathy Linkous
Gulf Breeze Hospital

Rita Potomski
Gulf Breeze Hospital

Caroline Klages
Lakeview Center

2013

Kim Himes
Atmore Community Hospital

Gaye Miller
Baptist Hospital

Vicki Pratt
Baptist Hospital

Wendy Devanney
Gulf Breeze Hospital

Raenee Douglas
Gulf Breeze Hospital

Lauren Elsas
Gulf Breeze Hospital

Philip Elsas
Gulf Breeze Hospital

Shannon Richardson
Gulf Breeze Hospital

Caprice Blizzard
Lakeview Center

Raymond Stokes, Jr.
Lakeview Center

2014

Amy Duncel
Baptist Medical Park
- Nine Mile

Jim Richardson
Lakeview Center, Inc.

Courtney Campbell
Baptist Hospital

Rachel Forehand
Baptist Hospital

Shelby Howell
Baptist Hospital

Jac Cote
Baptist Hospital

Patsy Eady
Gulf Breeze Hospital

Angela Locke
Gulf Breeze Hospital

2015

Whitney Jordan
Baptist Hospital

Angela Bouzios
Baptist Hospital

Judy Brahier
Global Connections to Employment, Inc.

Frank Fazio
Gulf Breeze Hospital

Andrea Hendrix
Gulf Breeze Hospital

Kendall Kubik
Gulf Breeze Hospital

Lauren Osborne
Gulf Breeze Hospital

Legends

From Past Years

2016

Katrina Snider
Baptist Hospital

Alicia Williams
Baptist Heart & Vascular Institute

Pam Walker
Global Connections to
Employment, Inc.

Bobby Farmer
Gulf Breeze Hospital

Donna Goodale
Gulf Breeze Hospital

2017

Arthur “Jim” Conway
Baptist Hospital

Michael McKenzie
Baptist Hospital

Jon Neyman
Baptist Hospital

Kati Andrews
Lakeview Center

2018

Dellanie Almond
Baptist Hospital

Leah Hancock
Gulf Breeze Hospital

Holli Dennis
Baptist Hospital

Jeremy Schell
Global Connections to
Employment

Emily Littlejohn
Gulf Breeze Hospital

Betsy Killam
Lakeview Center

Haley Morrisette
Lakeview Center

2019

Shelly Nutt
Baptist Hospital

Shaletha Robinson
FamiliesFirst Network of
Lakeview Center

Jeanne LeGrand
Baptist Hospital

Vikki Smolik
Baptist Hospital

Dellanie Almond
Baptist Hospital

Beverly Cooley
Baptist Business Operations Center

Jennifer Sarayba
Baptist Hospital

Marissa Lopez
West Florida Community Care
Center
of Lakeview Center

Britt McCardle
West Florida Community Care
Center
of Lakeview Center

Cherri Eman
Gulf Breeze Hospital

2020

Legendary VOICES
All team members in
the organization were
recognized for extra-
ordinary work during
the COVID-19 pandemic.

2021

Nova Wallace-Francis
Baptist Health Care

Michelle Covell
Gulf Breeze Hospital

Patricia “Patty” McCall
Baptist Hospital

Mary Daron
Baptist Health Care

Dianne Thompson
Baptist Hospital

Gigi Laliberty
Baptist Hospital

Chad Havens
Baptist Hospital

JP Jones
Baptist Hospital

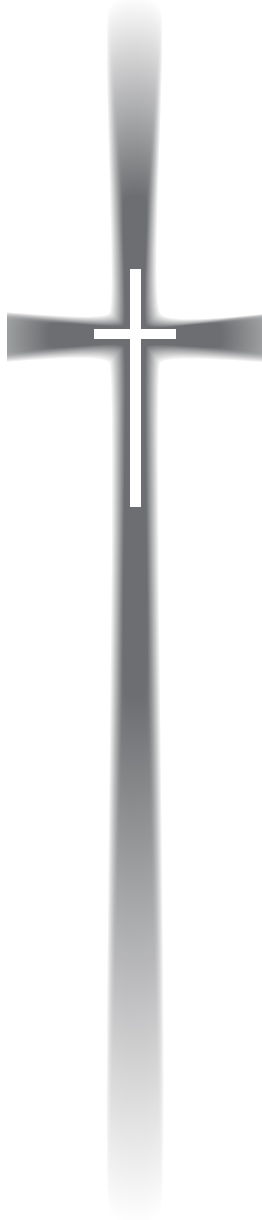
Jennifer Foltman
Baptist Hospital

Andy Barrett
Baptist Hospital

Mary Hawkins
Baptist Hospital

Natalie Beyers
Baptist Hospital

Rachel Griffin
Baptist Hospital



Our **Mission**

Helping people throughout life's journey.

Our **Vision**

To be *the* trusted partner for improving the quality of life in the communities we serve.

Our **Values**

Guided by Christian values, we commit to the following:

- Ownership** | accountable, engaged, stewardship, responsive, committed
- Integrity** | honest, principled, trustworthy, transparent
- Compassion** | empathetic, merciful, sensitive, kind, giving, forgiving, hopeful
- Excellence** | safety, quality, distinguished, learning, improving
- Service** | welcoming, attentive, humble, respectful, exceeds expectations, collaborative



2022
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See our video at ebaptisthealthcare.org/legends.

