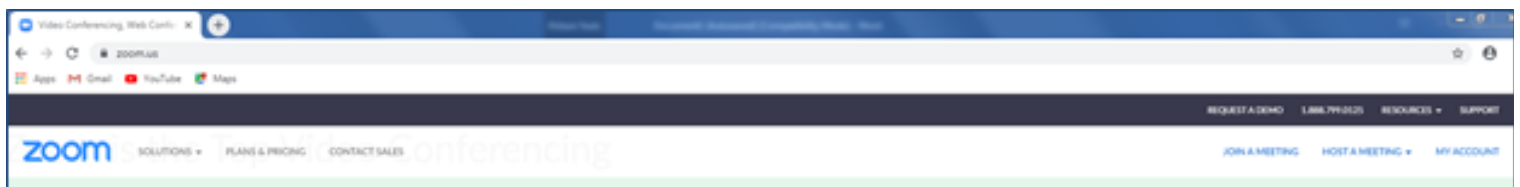


# TELEHEALTH SERVICES

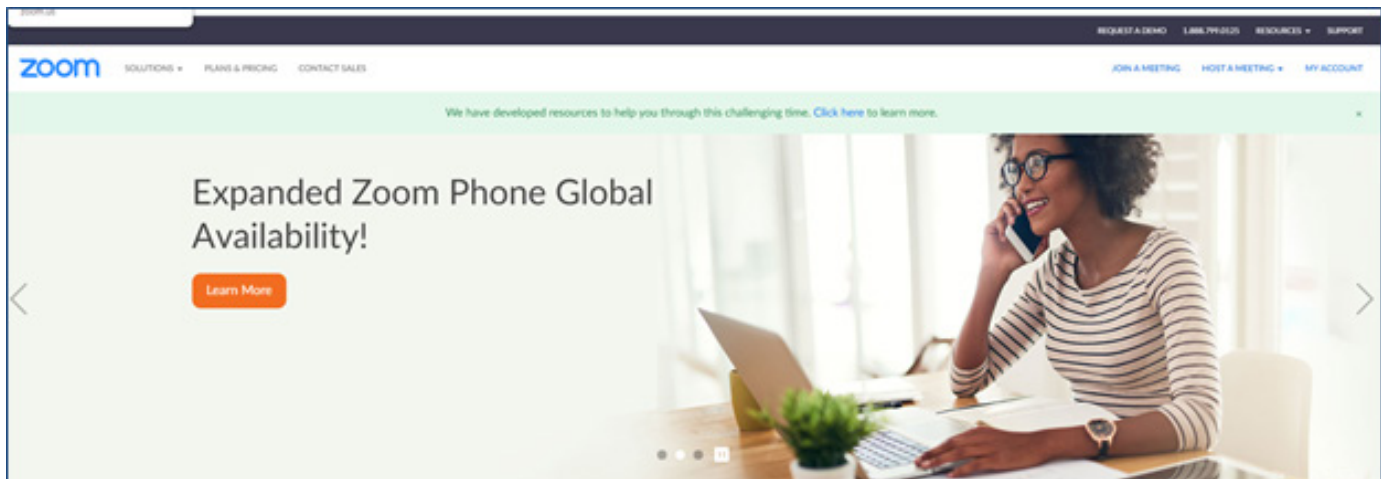
## Access Zoom from Your Desktop Computer

Please note that all home computers may have different versions of software and screen shots may look slightly different. **Please contact your provider's office if you have any questions about using Zoom.**

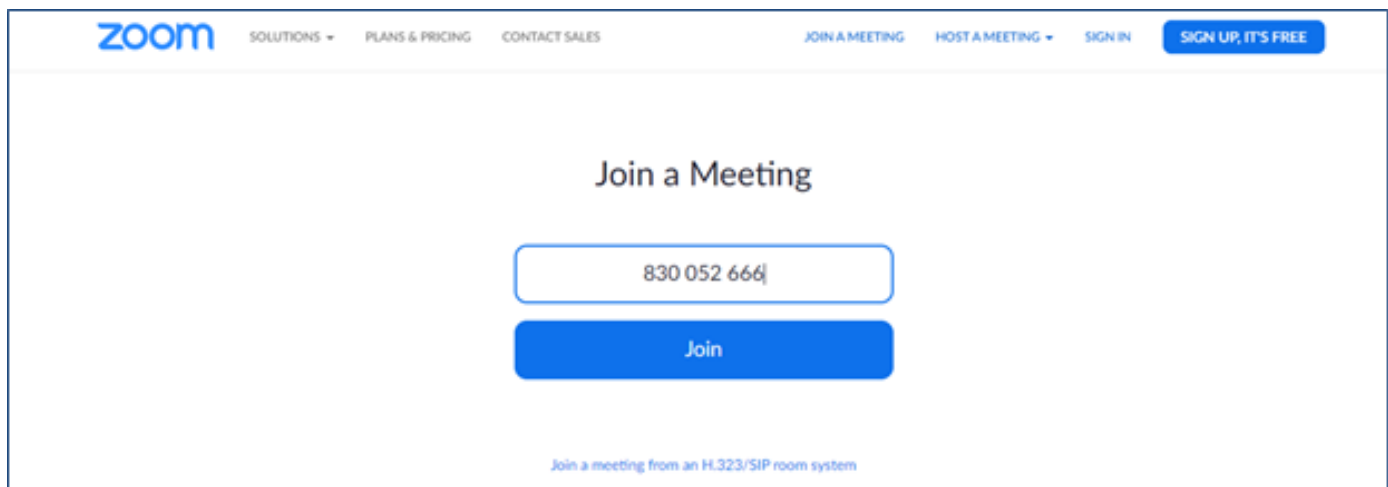
1. Access <https://zoom.us/> from your web browser.



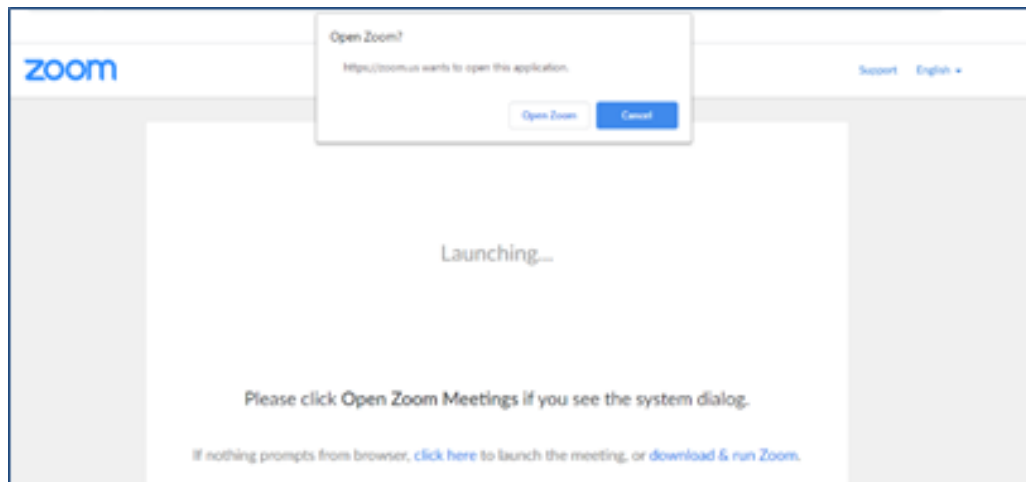
2. Click the **Join a Meeting** link.



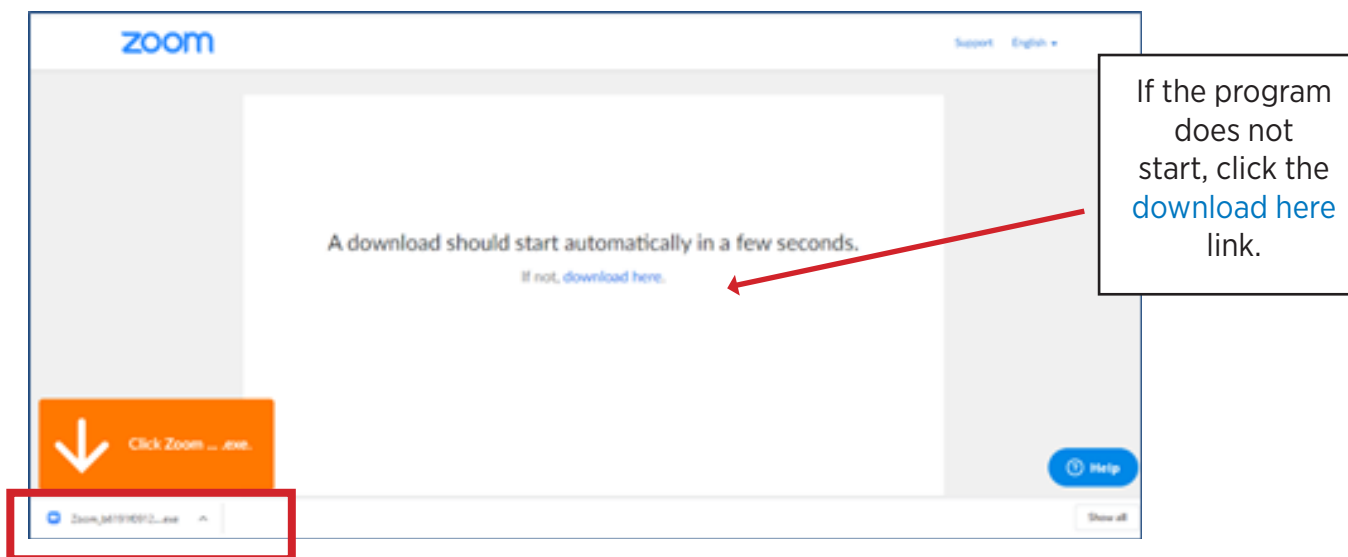
3. Enter the **Meeting ID** number provided to you and click **Join**.



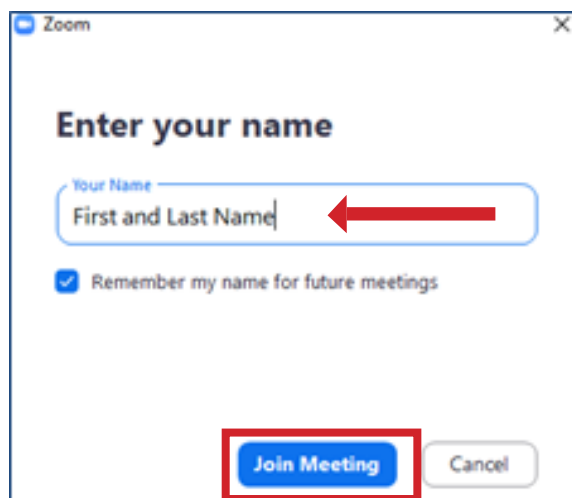
4. Click **Open Zoom** to download the program.



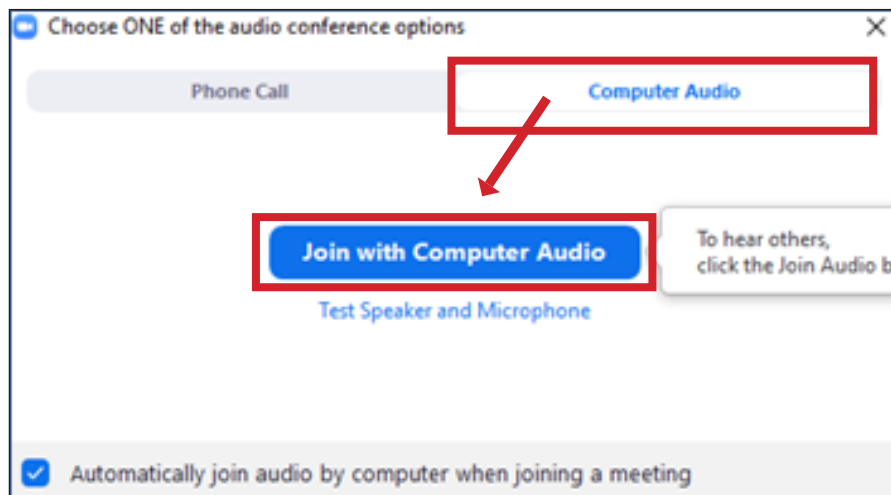
OR



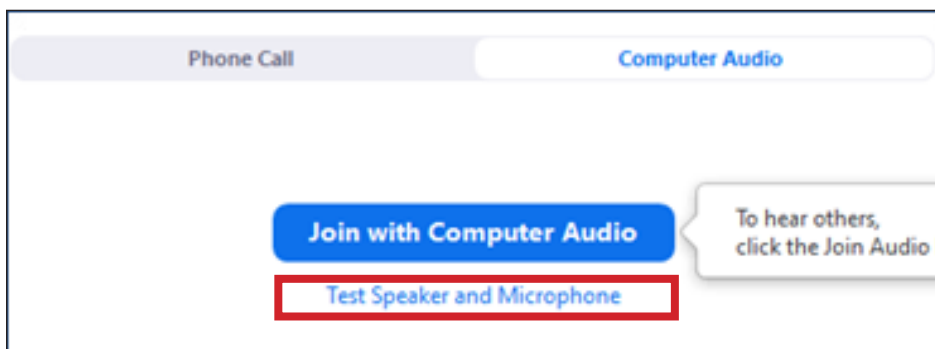
5. **Enter your First and Last Name** and click **Join Meeting** so our team members can identify you.



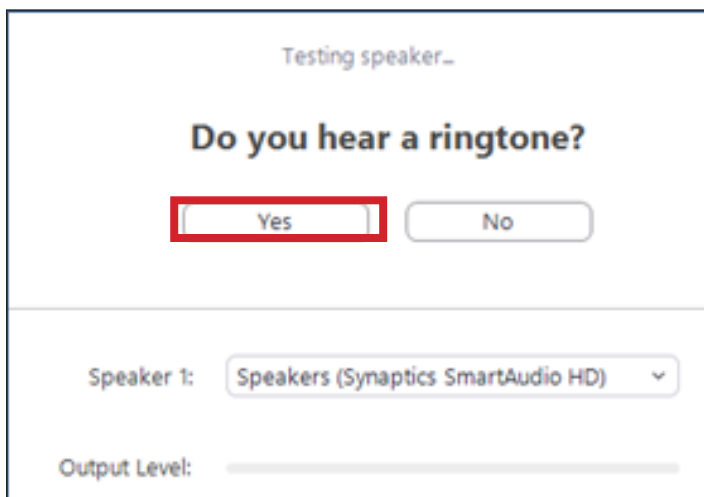
6. Click **Join with Computer Audio** if you have audio capabilities on your computer.
- If you do not have computer audio capabilities, please skip to step 7,



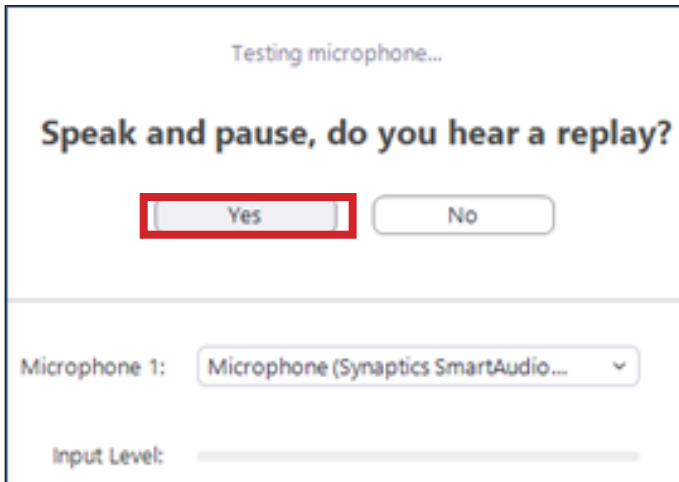
- If you are unsure of your audio capabilities, **test your speakers and microphone** by clicking the link.



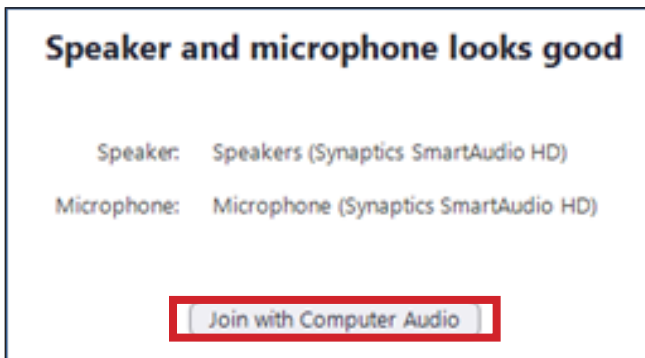
- If you hear a ringtone, click **Yes**.



- If you **speak and hear the replay of your voice**, click **Yes**.



- If your audio capabilities are working correctly, click **Join with Computer Audio**.



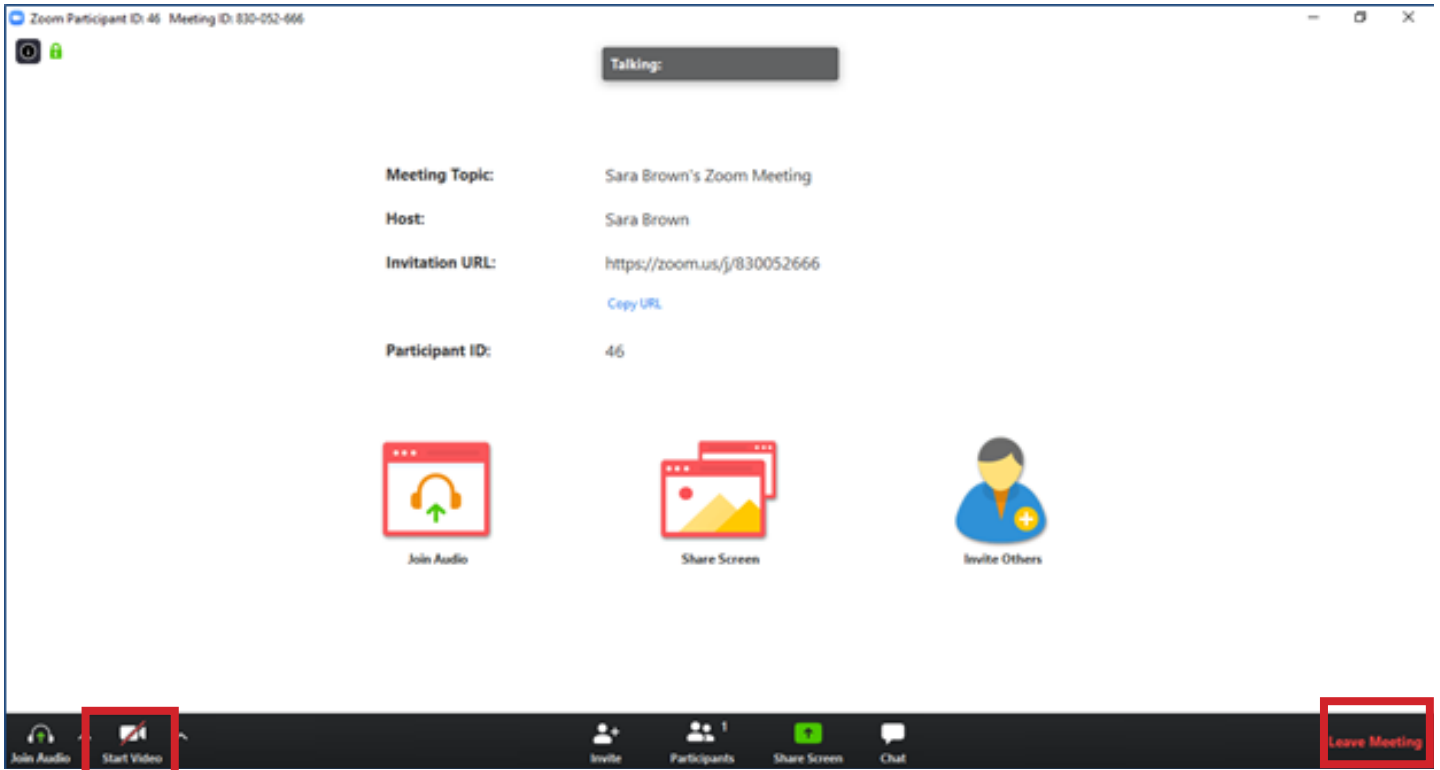
7. To **join by Phone Call**, dial any of the numbers displayed on the screen below.



- Enter your meeting ID and press # when instructed
- Enter your Participant ID and press # when instructed
- Click Done when you are in the meeting on your phone

**\*If the option for Phone Call is not available, a team member will be calling you to be sure you can hear the provider and the provider can hear you.**

8. When you have **successfully joined the meeting**, the following screen will display.



Start your video so your provider can see you.

When your visit is over, click Leave Meeting.