

2023
Legends
of Baptist Health Care



The Making of a Legend

A legendary tale is viewed as a story of people so heroic and selfless that it seems unbelievable. Yet here at Baptist Health Care, we have real Legends among our team. We have ordinary people who display actions filled with extraordinary Values of Ownership, Integrity, Compassion, Excellence and Service (VOICES). We honor these **Legends of Baptist Health Care** by sharing their VOICES and stories of selflessness and conviction. Their kindness and commitment to serve make them legendary in Baptist history and gives us narratives to study, cherish and emulate.

Honoring

Legends of Baptist Health Care are featured in photographs, and their stories are shared through video and printed booklets. They are formally honored by Baptist Health Care President and CEO Mark Faulkner and other Baptist senior leaders. Their stories are shared throughout the organization and become etched in Baptist history.

Honoring Legends

Our Values at Baptist Health Care are engrained into our culture. They define who we are and how we live out our Mission and Vision. Team members demonstrate these Values of Ownership, Integrity, Compassion, Excellence and Service daily through encounters and opportunities to serve. Let me share this year's Legends — team members who have gone above and beyond to exemplify The Baptist Way.

Kim Ard stopped to help a man who had been injured in a bicycle accident receive the medical attention he needed. She checked on him after surgery and brought him treats.

Moira Johansen sprang into action to administer CPR to a woman lying in a pharmacy parking lot when no one else would help or touch her, saving her life until paramedics arose on the scene.

Cheryl Locke listened to her inner voice and answered God's call to help a patient with two broken knees unpack belongings and organize them after moving into a new home.

Marie Masters reached out to the family of a beloved team member who passed away suddenly rallying to give the grandchildren gifts for Christmas and help one daughter achieve a home through Habitat for Humanity.

Kathy Saldana faced the most challenging time of her life — a breast cancer diagnosis but never stopped using her faith and her determination to help others; she formed a monthly prayer group at Baptist, organized an arts night church event dedicated to healing and praising God and she created and donated pins to give to other cancer patients to help them fight.

Read through this book and visit our website for the full accounts of these team members' heroic acts that inspire and remind us of what it means to help people throughout life's journey. These stories amaze me and represent the best of who we are. Our Legends of Baptist Health Care go above and beyond their duties and happen outside our campus walls to live out our mission in extraordinary ways. Please be sure to recognize and congratulate this year's honorees.

In Service,



Mark Faulkner

President and CEO, Baptist Health Care



2023 *Legends* of Baptist Health Care

Kim Ard, R.N.

Registered Nurse
Pre-Surgery
Baptist Hospital

Moira Johansen, R.N.

Registered Nurse
Vascular Access
Baptist Hospital

Cheryl Locke

Outpatient Registrar
Baptist Health care

Marie Masters

Pharmacy Technician, Controlled Substances
Baptist Hospital

Kathy Saldana, M.A., CPXP

Patient Experience Advisor
Clinical Safety & Excellence
Baptist Health Care

2023 Selection Committee

Mark Faulkner
President and CEO
Baptist Health Care

Brett Aldridge
Executive Vice President,
Chief Operating Officer
Baptist Health Care

Cyd Cadena
Senior Vice President, Operations
Baptist Health Care

Julie Cardwell
Senior Vice President
Baptist Health Care
Gulf Breeze Hospital Administrator

Kit Davis
Executive Director, Human Resources
Baptist Health Care

Jennifer Grove
Vice President, External Relations
Baptist Health Care

Dana Harrison
Vice President, Baptist Health Care
President, Physician Enterprise

Christine Johnson
Vice President,
Chief Human Resources Officer
Baptist Health Care

Candy McGuyre
Corporate Marketing Director
Baptist Health Care

Joyce Nichols
Vice President, Chief Nursing Officer
Baptist Health Care

Warren Pate
Vice President, Finance,
Baptist Health Care

Beau Pollard
Vice President, Baptist Health Care
Baptist Hospital Administrator

Bobby Potomski
Executive Director, Operations
Baptist Hospital

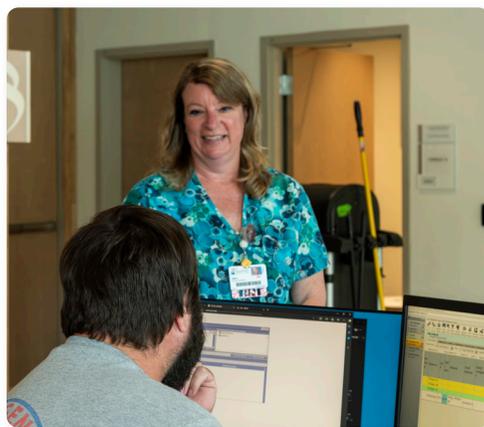
Daniel Sontheimer, M.D.
Vice President, Chief Medical Officer
Baptist Health Care

Kim Ard

R.N.
Registered Nurse
Pre-Surgery
Baptist Hospital



While driving to work, **Kim Ard**, a registered nurse at Baptist Hospital, saw a gentleman who had fallen off his bicycle and was struggling to stand. Kim went out of her way to check on him and realized he needed medical attention. She called for an ambulance and waited until paramedics arrived. She placed his bicycle in her car and followed his ambulance to Baptist Hospital's Emergency Room. While in the ER, the man told Kim his cell phone battery was nearly dead. Kim went to the gift shop and bought him a new phone charger. While the patient was being cared for, Kim obtained his mom's phone number and called her to give her updates on her son. The ER care team determined that the man had a broken leg. The patient had no way to get back home since his mother was bedbound and unable to drive. Kim gave him a ride home. A week later, the man returned to the hospital to have surgery to heal his leg. Kim followed up with his progress and brought him snacks he could enjoy after surgery. Kim's repeated displays of Values of Ownership, Integrity, Compassion, Excellence, and Service, and her willingness to assist a fellow community member in need make her a **Baptist Health Care Legend**.



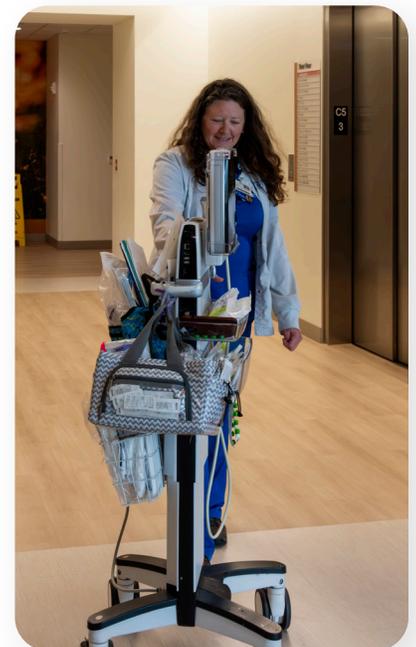
Moira Johansen

R.N.
Registered Nurse
Vascular Access
Baptist Hospital

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As **Moira Johansen** and her son began to drive away from a pharmacy, she noticed a young woman lying on the ground in the parking lot. A small crowd gathered nearby. Moira is a registered nurse and knew something must be wrong. She asked her son to stop the car so she could assist. Moira suspected the woman could be dying from an overdose. As Moira moved closer to check on her, she heard, “Don’t touch her” from people in the crowd. However, Moira knew she had to respond and sprang into action. The friend of the unconscious woman was on the phone with 911. Moira’s training and skills kicked in, and she began administering CPR. Moira rendered CPR as the police arrived and then continued to provide chest compressions at the police officers’ request until EMS arrived on the scene and took over with a defibrillator. While others stood by, Moira helped save a life. She displays our Values of Ownership, Integrity, Compassion, Excellence and Service, and that makes her a **Baptist Health Care Legend**.



Cheryl Locke

Outpatient Registrar
Baptist Health Care



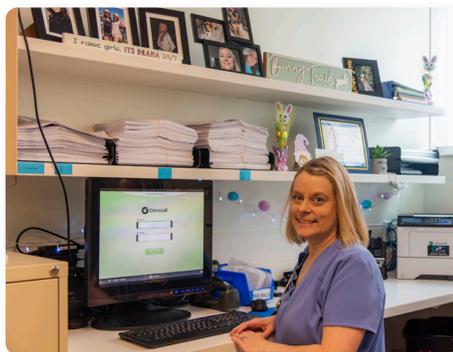
At registration, **Cheryl Locke** met a patient who had broken both of her knees. The patient cried to Cheryl sharing that she could not get around easily and was unable to finish unpacking after recently moving into her new home. She had no friends or family close by to help her. Cheryl's conscience led her to take a leap of faith to help this stranger. So, they talked further and exchanged phone numbers. Cheryl agreed to meet her at her home to do what she could to help. Cheryl spent eight hours unloading boxes, moving furniture around and organizing items. She returned a second time to help for another five hours. At a time of need, Cheryl became this woman's friend and offered a sense of community. Cheryl believes she was doing God's work and was there for this patient physically, mentally, and emotionally, providing whatever support she needed. The two women have stayed in touch since then, and Cheryl even went to see the finished home after the patient felt better and everything was complete. She did not hesitate to help and be there for someone who had no one. Cheryl puts the Baptist Values of Ownership, Integrity, Compassion, Excellence and Service into action, and that is why she is a **Baptist Health Care Legend**.



Marie Masters

Pharmacy Technician, Controlled Substances
Inpatient Pharmacy
Baptist Hospital

Marie Masters has been a pharmacy technician in Baptist Hospital's inpatient pharmacy for over 10 years. She and her close-knit team lost fellow technician Teresa Crenshaw the day after Thanksgiving in 2021. Teresa was affectionately known in the department as "Mother Teresa". Though still grieving, Marie immediately stepped up to support Teresa's family—her three daughters and the grandchild Teresa was raising. Marie gathered resources and offered support during the family's challenging time, collecting money to help provide Christmas gifts for Teresa's grandchildren. Marie also helped organize a workday to help one of Teresa's daughters meet the volunteer requirements to purchase a home through Habitat for Humanity. Marie keeps in contact with Teresa's family to check on them and let them know that she and the Baptist team are here for them. Marie keeps a shadow box of Teresa in the pharmacy department. It serves as a reminder of the team's bond with Teresa and the values that she lived. Marie is known for exhibiting our Values of Ownership, Integrity, Compassion, Excellence and Service, and that is why she is a **Baptist Health Care Legend**.



Kathy Saldana

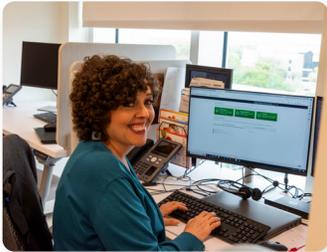
M.A., CPSP

Patient Experience Advisor
Clinical Safety & Excellence
Baptist Health Care



Kathy Saldana, patient experience advisor, took one of the most challenging life experiences imaginable and used it to positively impact others. In January 2023, Kathy was diagnosed with aggressive, invasive, triple-negative breast cancer. She turned to her faith to gain strength, focus and confidence. Kathy quarantined as much as possible during treatment and recognized the impact that prolonged isolation had on her. After finally returning to in-person church services, Kathy brainstormed with church leaders to collaborate on an event that would bring people together to uplift others. Kathy returned to her church's worship team and co-organized the first "Evening of Art" where musicians, vocalists, actors,

poets, dancers and visual artists came together to glorify God and share their special gifts with the faith community. In addition, Kathy believed that prayer could make a marked difference in our patients' experiences, and even their outcomes, so she created the "Where Two Agree" monthly Baptist prayer group where team members come together online to pray over a standing agenda for our patients, team members and the organization. During her battle with cancer, Kathy found encouragement and inspiration through the phrase "Veni, Vidi, Vici," meaning "I came, I saw, I conquered," and she had lapel pins created with that phrase and the breast cancer pink ribbon. She then donated the pins to the Baptist Cancer Institute for other breast cancer warriors. Kathy exudes the Baptist values of Ownership, Integrity, Compassion, Excellence and Service, and that is why she is **Baptist Health Care Legend**.



Legends

From Past Years

1998

Ola Ball

D.W. McMillan Memorial Hospital

Martha Bender

Baptist Manor

Stephanie Bubien

Jay Hospital

Caren Fancher

Baptist Hospital

Carol Hall

Azalea Trace

CSU Staff

Lakeview Center

Bette Harriman

Baptist Hospital

Pam Kingry

Gulf Breeze Hospital

Shea Kirsch

Baptist Hospital

Kim McMann

Atmore Community Hospital

Shane Smith

FirstRehab

1999

Dennis Burr

Baptist Hospital

Suzanne Cobbs

Lakeview Center

Mari Harvey

Baptist Hospital

Robert Hodges

Jay Hospital

Judy Hull

Baptist Hospital

Signoria Jones

Baptist Hospital

Cynthia Lindsey

Azalea Trace

Phlecia Partain

Baptist Manor

Theresa Rosser

Gulf Breeze Hospital

Lillie Sanders

D.W. McMillan Memorial Hospital

Grady Slay

Atmore Community Hospital

2000

Brenda Braun

Azalea Trace

Tracy Cox

Lakeview Center

Eddie Ishmael

Baptist Hospital

Barbara Jowers

Gulf Breeze Hospital

Robert Kincaid, M.D.

FirstPhysicians

Kelly Lambeth

Baptist Hospital

Eldnar McGhee

Atmore Community Hospital

Carole Reuben

Baptist Manor

Michael Rowell

Jay Hospital

Benny Schundelmier

Baptist Hospital

Anita Soto

Lakeview Center

Starlinne Whatley

D.W. McMillan Memorial Hospital

Phyllis Wisdom

Baptist Hospital

2001

Nancy Adams

Baptist Home Health Care

Beckie Armstrong

D.W. McMillan Memorial Hospital

Michelle Ballentine

Baptist Medical Park - Nine Mile

Marty Bolden

FirstPhysicians

Omega Harris

Azalea Trace

Patricia Madden

Jay Hospital

Tommy Mayhair

Baptist Manor

Dottie Padgett

Atmore Community Hospital

Sarah Rodriguez

Baptist Hospital

Debbie Roper-Smith

Lakeview Center

Angie Thompson

Lakeview Center

Pat Watts

Gulf Breeze Hospital

Ginger Wilson

Lakeview Center

James Whaley

Baptist Hospital

2002

Kara Adkinson

Azalea Trace

Priscilla Baldwin and**Kip Schulenberg**

Lakeview Center

Jennifer Brown

Atmore Community Hospital

Elaine Coats and**Sherry King**

Lakeview Center

Erlene Henderson

Jay Hospital

Legends

From Past Years

2003

Lee Edwards
Lakeview Center

Dan Hamel
Lakeview Center

Tina Flowers
Jay Hospital

DeAndra Kirkland
Baptist Home Health Care

Tommy Johnson
Gulf Breeze Hospital

Mary Manning
Baptist Manor

Cora Matthews
Atmore Community
Hospital

Linda Payne
Baptist Hospital

Betty Smith
Baptist Hospital

Charles Stone
D.W. McMillan
Memorial Hospital

Tollie Yancey
Baptist Hospital

2004

**Mary Jane Schrock, Joyce Weber
and Janice Yoder**
Atmore Community Hospital

Tammy Turner
D.W. McMillan
Memorial Hospital

Becky Nelson
Jay Hospital

Pat Travis
Baptist Manor

Comer Knight
Baptist Hospital

Yoko Tittel
Baptist Hospital

Karolyn Kendall
Gulf Breeze Hospital

Niki Underwood
Lakeview Center

2005

Linda Lowrey
Atmore Community
Hospital

Kay Fields
Jay Hospital

Gloria Young
Baptist Manor

James Lichliter
Baptist Hospital

Jackie Kelley
Baptist Hospital

Steve Jenkins
Gulf Breeze Hospital

Felecia Galloway
Lakeview Center

Donald Ward
Lakeview Center

Ann Lewis
Lakeview Center

2006

Joan Stanley
Atmore Community Hospital

Joanna Conlin
Baptist Hospital

John Robertson
Baptist Hospital

Cynthia Fischer
Baptist Manor

Coinda Lawhead
Gulf Breeze Hospital

Debbie Nelson
Jay Hospital

Leigh Ann Herrin
Lakeview Center

Peggy Iacuzio
Lakeview Center

2007

Deirdre Everett
Baptist Hospital

Zella Johnson
Baptist Hospital

Sarah Jones
Baptist Hospital

Scott Mohler
Baptist Hospital

Julie Moore
Baptist Hospital

Jaclyn Rockco
Baptist Hospital

Mikosha "Miko" Franklin
Lakeview Center

Elsie Green
Lakeview Center

2008

Amy Boudreaux
Lakeview Center

Don Goins
Baptist Manor

Kim Hayes
Jay Hospital

Ashley Lundell
Baptist Hospital

Carrie Robinson
Baptist Hospital

Lindsay Sutley
Baptist Medical Park – Nine Mile

Legends

From Past Years

2009

Carol Bergeron
Gulf Breeze Hospital

Rosa Davis
Atmore Community Hospital

Karen Justin-Tanner
Baptist Hospital

Cheryl Ray
Baptist Hospital

Moira Sheridan
Baptist Hospital

2010

Erica Elkins-Little
Atmore Community Hospital

Sherry English
Baptist Hospital

Lauren Dial
Baptist Hospital

Susan Hadden
Gulf Breeze Hospital

Sika Simutowe
Baptist Hospital

Ray White
Lakeview Center

2011

Ann Rudi
Baptist Hospital

Marie Strohl
Baptist Hospital

Tom Wiscombe
Baptist Hospital

Patsy Jackson
Jay Hospital

Rachel Jones
Lakeview Center

Linda Roush
Lakeview Center

Eva White
Lakeview Center

2012

Patrice Smith
Atmore Community Hospital

John Matson
Baptist Hospital

Peter Rozendale
Baptist Hospital

Kathy Linkous
Gulf Breeze Hospital

Rita Potomski
Gulf Breeze Hospital

Caroline Klages
Lakeview Center

2013

Kim Himes
Atmore Community Hospital

Gaye Miller
Baptist Hospital

Vicki Pratt
Baptist Hospital

Wendy Devanney
Gulf Breeze Hospital

Raenee Douglas
Gulf Breeze Hospital

Lauren Elsas
Gulf Breeze Hospital

Philip Elsas
Gulf Breeze Hospital

Shannon Richardson
Gulf Breeze Hospital

Caprice Blizzard
Lakeview Center

Raymond Stokes, Jr.
Lakeview Center

2014

Amy Duncel
Baptist Medical Park
- Nine Mile

Jim Richardson
Lakeview Center, Inc.

Courtney Campbell
Baptist Hospital

Rachel Forehand
Baptist Hospital

Shelby Howell
Baptist Hospital

Jac Cote
Baptist Hospital

Patsy Eady
Gulf Breeze Hospital

Angela Locke
Gulf Breeze Hospital

2015

Whitney Jordan
Baptist Hospital

Angela Bouzios
Baptist Hospital

Judy Brahier
Global Connections to Employment, Inc.

Frank Fazio
Gulf Breeze Hospital

Andrea Hendrix
Gulf Breeze Hospital

Kendall Kubik
Gulf Breeze Hospital

Lauren Osborne
Gulf Breeze Hospital

Legends

From Past Years

2016

Katrina Snider
Baptist Hospital

Alicia Williams
Baptist Heart & Vascular Institute

Pam Walker
Global Connections to
Employment, Inc.

Bobby Farmer
Gulf Breeze Hospital

Donna Goodale
Gulf Breeze Hospital

2017

Arthur “Jim” Conway
Baptist Hospital

Michael McKenzie
Baptist Hospital

Jon Neyman
Baptist Hospital

Kati Andrews
Lakeview Center

2018

Dellanie Almond
Baptist Hospital

Leah Hancock
Gulf Breeze Hospital

Holli Dennis
Baptist Hospital

Jeremy Schell
Global Connections to
Employment

Emily Littlejohn
Gulf Breeze Hospital

Betsy Killam
Lakeview Center

Haley Morrisette
Lakeview Center

2019

Shelly Nutt
Baptist Hospital

Shaletha Robinson
FamiliesFirst Network of
Lakeview Center

Jeanne LeGrand
Baptist Hospital

Vikki Smolik
Baptist Hospital

Dellanie Almond
Baptist Hospital

Beverly Cooley
Baptist Business Operations Center

Jennifer Sarayba
Baptist Hospital

Marissa Lopez
West Florida Community Care
Center
of Lakeview Center

Britt McCardle
West Florida Community Care
Center
of Lakeview Center

Cherri Eman
Gulf Breeze Hospital

2020

Legendary VOICES
All team members in
the organization were
recognized for extra-
ordinary work during
the COVID-19 pandemic.

2021

Nova Wallace-Francis
Baptist Health Care

Michelle Covell
Gulf Breeze Hospital

Patricia “Patty” McCall
Baptist Hospital

Mary Daron
Baptist Health Care

Dianne Thompson
Baptist Hospital

Gigi Laliberty
Baptist Hospital

Chad Havens
Baptist Hospital

JP Jones
Baptist Hospital

Jennifer Foltman
Baptist Hospital

Andy Barrett
Baptist Hospital

Mary Hawkins
Baptist Hospital

Natalie Beyers
Baptist Hospital

Rachel Griffin
Baptist Hospital

2022

Anna Burrus
Baptist Hospital

Rachel Hannawalt
Baptist Hospital

Rebekah Cassevah
Andrews Institute
Outpatient Rehabilitation

Karen Robinson
Baptist Health Care

Hannah Yager
Baptist Health Care

Heather Pettinato
Baptist Medical Group

Latisha Anderson
Baptist Medical Group

Kristi Cobb
Baptist Cancer Institute

Shyla Deaton
Baptist Cancer Institute

Melissa Salter
Baptist Cancer Institute



Our **Mission**

Helping people throughout life's journey.

Our **Vision**

To be *the* trusted partner for improving the quality of life in the communities we serve.

Our **Values**

Guided by Christian values, we commit to the following:

Ownership | accountable, engaged, stewardship, responsive, committed

Integrity | honest, principled, trustworthy, transparent

Compassion | empathetic, merciful, sensitive, kind, giving, forgiving, hopeful

Excellence | safety, quality, distinguished, learning, improving

Service | welcoming, attentive, humble, respectful, exceeds expectations, collaborative



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See our video at ebaptisthealthcare.org/legends.

